

## ARCELORMITTAL COOKIE POLICY

Last Updated: 14 April 2026

### 1. INTRODUCTION

This Cookie Policy explains how **ArcelorMittal South Africa Ltd** (“ArcelorMittal”, “we”, “us”, “our”) uses cookies and similar tracking technologies on our websites, applications, and online services (“digital platforms”).

By using our digital platforms, you consent to the use of cookies as described in this policy, unless you change your cookie preferences as explained below.

### 2. WHAT ARE COOKIES?

Cookies are small text files placed on your device (computer, tablet, mobile phone) when you visit our website. They collect certain information about your browsing behaviour, device, and preferences.

Cookies may be:

- **First-party cookies** – placed directly by ArcelorMittal
- **Third-party cookies** – placed by external service providers (e.g., analytics or advertising partners)
- **Session cookies** – deleted when you close your browser
- **Persistent cookies** – remain stored for a period defined below

### 3. TYPES OF COOKIES WE USE

We use the following categories of cookies:

#### 3.1. Strictly Necessary Cookies (Essential)

These cookies are required for the website to operate and cannot be disabled in our systems. They ensure:

- **Security and fraud prevention**
- **Load balancing and site performance**
- **User session management**

**Legal basis:** Our legitimate interest in providing a secure and functional website.

**Examples:** Authentication cookies, security tokens.

### 3.2. Functional Cookies

These cookies support additional features that improve your experience, such as:

- Remembering language or region preferences
- Retaining form information

**Legal basis:** Your consent.

### 3.3. Performance & Analytics Cookies

These cookies help us understand how visitors use our website, including:

- Pages visited
- Time spent on each page
- Click behaviour
- Browser and device type

We use this information to improve site functionality and user experience.

**Legal basis:** Your consent.

**Examples:** Google Analytics or equivalent tools.

## 4. THIRD-PARTY COOKIES

We may allow trusted third parties to set cookies on our digital platforms, including:

Purpose	Examples of Providers	Type of Data Collected
Website analytics	e.g., Google Analytics, Matomo	Usage statistics, device info

**Note:** Third-party providers may process data in accordance with their own privacy policies. We ensure appropriate contractual and technical safeguards for cross-border transfers.

## 5. COOKIE RETENTION PERIODS

Cookie retention periods vary depending on the cookie type and purpose. Session cookies are deleted when the browser is closed, while certain analytics or functional cookies may persist for a defined period not exceeding 24 months unless otherwise deleted by the user.

## 6. MANAGING YOUR COOKIE PREFERENCES

### 6.1. Cookie Consent Banner

When you visit our website, you will be presented with a cookie banner that allows you to accept or decline/reject cookies.

The effect of declining/rejecting cookies is that the website will only use essential cookies as these are required for the website to operate and cannot be disabled in our systems.

### 6.2. Changing Your Settings

You may change your consent at any time by:

- adjusting your browser settings to block or delete cookies

**Note:** Disabling certain cookies may affect website functionality and performance.

## 7. How We Use Cookie-Related Information

We may use information collected through cookies to:

- Improve website performance and content
- Enhance user experience
- Conduct aggregated analytics

We do **not** use cookies to collect sensitive personal information.

## 8. CROSS-BORDER TRANSFERS

If cookie-related data is transferred to or processed in countries outside South Africa, we ensure that:

- Appropriate contractual safeguards exist
- The receiving country offers adequate data protection

- Transfers comply with the Protection of Personal Information, 4 of 2013 (**POPIA**) and applicable international standards

## 9. YOUR RIGHTS

Under POPIA, you have the right to:

- Access personal information collected about you
- Request correction or deletion where applicable
- Object to certain forms of processing
- Withdraw consent for non-essential cookies

You may exercise these rights by contacting us using the details below.

## 10. CONTACT INFORMATION

For privacy or cookie-related enquiries, please contact:

**Deputy Information Officer** – General Counsel & GM Regulatory Affairs

- **Email:** [za.infocompliance@arcelormittal.com](mailto:za.infocompliance@arcelormittal.com)
- **Phone:** +27 (16) 889 9111

## 11. UPDATES TO THIS COOKIE POLICY

We may update this Cookie Policy periodically to reflect changes in law, technology, or our operational practices. The updated version will be published on our website with an updated effective date.